



Paola Battista *(she/her)*

Sustainable development, CSR & corporate citizenship project manager

WORK EXPERIENCE

Corporate Social Responsibility (CSR) & International communication project manager

Indexia Group *(refurbished technology & multimedia services)*

2020 – ongoing Paris, France

- **CSR strategy and roadmap coordination:** proposition and participation in the development of the Group's strategy in terms of sustainable development and CSR, support to the improvement of the ESG performance and the societal impact of the Group and its brands; Codir/Comex reporting and advisory
- **Project management:** coordination of the Group's CSR projects related to Circular Economy, Social inclusion and promotion of digital citizenship, Local and international community empowerment and solidarity, wellbeing at work
- **Social and environmental performance :** ESG metrics, Group's environmental carbon footprint lead and coordination of working groups according to ongoing projects
- **CSR partnership follow-up, reporting :** community development, local and international philanthropic partnership set-up, project monitoring and reporting
- **Impact international communications :** coordination of the storytelling of the CSR impact in internal and external communication
- **Strategic intelligence:** macro trend/regulation/best practices research and analysis
- **Engagement, awareness and belonging:** internal awareness on sustainability macro-topics or Groups's CSR activities and commitments

Corporate Social Responsibility (CSR) analyst

Chiesi Group *(health, pharmaceuticals)*

2016 – 2019 Parma, Italy

1/ Within the Chiesi Sustainable development Corporate department:

- **Project management of CSR/SD initiatives and partnerships** (meetings and follow-up, formal agreements, project monitoring) and corporate sponsorship
- **Impact analysis** and preparation of monthly reports for the CSR Committee; project leader of the Sustainable Development Reporting 2016 and 2017 (GRI);
- **Technical advice to the Board of Directors:** Executive Committee and the Global CSR Committee advisor, monthly agenda preparation and discussion coordination, reporting on ongoing projects and impact, business intelligence and new proposals
- **Strategy:** macro trend/regulation/best practices research and analysis; support to the implementation of internal strategic workshops and subsidiaries counselling for the development of the local CSR strategy (France, Spain, Italy)
- **Engagement and training:** internal training on CSR topics and employee's engagement; support to the organization of internal and external events (Corporate Volunteering Week)
- **Communication:** internal communication and coordination of external messages on CSR initiatives, in collaboration with the Comm. Dept.
- **Representation of the Group's CSR policy** at national and international CSR and industry-related events

2/ Within the Corporate Foundation (Chiesi Foundation):

- **Project management** (international cooperation program for maternal and neonatal health in Africa + respiratory health program in Peru): project management and monitoring, partnership follow-up, analysis of impacts and achievements (regular visits to Burundi and Uganda) and periodic reporting to the Foundation's Board; external representation of the Foundation, public and institutional relations
- **Business development:** analysis of international best practice and search for strategic partners
- **Internal and external communication:** coordination and implementation of the Foundation's annual report; new website launch and coordination; management of the periodic newsletter and social media communications, support to the organization of the Foundation's internal and external events.

Web content editor

WEST - Welfare, Society, Territory *(journalism, communications)*

2013 - 2015 Bruxelles, Belgium

- **Analysis of international best practices & Communication:** storytelling, articles and interviews (Major themes discussed: diversity & inclusion, multiculturalism and intercultural dialogue, gender equality (LGBTQI+ community, women's right), accessibility, Green and Smart cities, active ageing, people with disabilities, child protection, youth, homelessness and new poverties, international public health issues.)

INTERNSHIP

Sustainable supply chain services officer - DNV GL *(Audit, Business Assurance)*

Milano, Italy

- **Audit planning**
- **Supply chain risk management mitigation :** communication of client's non-compliances (major clients within the fashion industry: Kering, Inditex)
- **Social audit scheme observation (SA8000,** supplier's labour rights standards and workplace safety assessment).
- **Data management** (SMETA, SEDEX, internal database)

About me

Corporate social responsibility & sustainable development specialist, passionate about sustainability and global causes, I support organizations through their sustainability journey to make a positive impact for the environment and the broader society.

I have a background in sociology and a Master's degree in Economics and Social Policies.

I work in CSR & Corporate citizenship since 2016, with international experiences within the private business sector, as well as NGOs – specifically in project management, stakeholders' engagement, impact and communications.

I fluently speak English and French, as well as a bit of Spanish. Italian is my mother tongue.

I am "a doer" person, extremely curious, hard-working, resourceful, caring, focused on quality and details. I am a purpose-driven person, oriented to learning and achieving improvements and impactful results.

Nationality

Italian

22/03/1988

Contacts



paolbattista@gmail.com

Skype : paola.battista2

LinkedIn : [please click here](#)



Skills:

Project management, organisation, research and analysis, reporting

Strategy, visioning, initiative, change management and workshop facilitation

Public presentations

Perseverance, accuracy, search for innovation and continuous improvement, pragmatism, result-driven, team player but able to work autonomously, adaptability, passion, curiosity

Empathy, ethics, accountability, responsibility

Languages:

- Italian 
- English 
- French 
- Spanish 

Hobbies:

Travelling, gardening, nature and outdoor activities, crafts/decoration, music, photography

Interested in:

- ✓ promoting shared value, social innovation, equality & inclusion
- ✓ sustainability-culture education & awareness
- ✓ biodiversity stewardship, nature conservation & climate action
- ✓ promoting products and services circular design, as well as businesses transition towards human rights, climate justice and sustainable practices
- ✓ creating systemic change and impact with the stakeholders' ecosystem
- ✓ committed and agile organisations with strong sustainability values and business ethics, working for regenerative business models and bright ideas contributing to more inclusive and sustainable societies.

EDUCATION

Diversity and inclusion in the workplace

ESSEC Business School (MOOC, 2021)

Corporate Sustainability: understanding and seizing the strategic opportunity

Bocconi University, Milano (MOOC, 2020)

"Circular economy pioneers" - From Linear to Circular Programme

Ellen MacArthur Foundation (April – July 2020)

Introduction to Circular Economy

TU Delft University, Ellen MacArthur Foundation & the Leiden-Delft-Erasmus Centre for Sustainability (MOOC, 2020)

Master's Degree in Social Policies, Faculty of Economics

Università degli Studi del Molise – Vrije Universiteit Brussels (1 semester, Erasmus) 2010 – 2013 110 cum laude

Bachelor in Social Work and Social Sciences, Faculty of Economics

Università degli Studi del Molise, Italy 2007 – 2010 110 cum laude

ANNEX

LIFELONG LEARNING EDUCATION

MOOC Understanding the ecological crisis to reshape the business sector

Collège des Directeurs du Dévelop. Durable (C3D), ADEME, UN Global Compact France, Observatoire de la RSE (ORSE) (2021)

Greening the Economy: Sustainable Cities

International Institute for Industrial Environmental Economics (IIIEE) at Lund University (MOOC), Apr 2020

The Sustainable Development Goals – A global transdisciplinary vision for the future

Sustainability Science Centre at the University of Copenhagen (MOOC), Avr 2020

Planetary boundaries and human opportunities

Stockholm Resilience Centre, Stockholm University (MOOC), Mars 2020

Essential tools for the low carbon economy

University of Queensland (MOOC), Feb 2020

Age of Sustainable Development, led by Prof. Jeffrey Sachs – Columbia University

Sustainable Development Solutions Network – SDSN (MOOC), Jan, 2020

MOOC Project Management Life Cycle

RITx (Rochester Institute of Technology) PM9001x MicroMaster, Sept 2019

Social Audit course - DNV GL, Venezia, Italy, Mars 2019

The Natural Step - The Sustainability Journey: sustainable development from vision to action

Nativa Lab - B COPR, 2018

GRI certified training program

Deloitte & Global Reporting Initiative, 2018, Milano, Italy

Strategy for an effective philanthropy - Fondazione Lang, 2017, Milano, Italy

Theory of Change and social impact evaluation - Fondazione Lang, 2016, Milano, Italy